

Cancellation & Refund Policy

This Cancellation Policy ("Policy") outlines the terms and conditions governing the cancellation of venue bookings made through [Your Business Name]'s website ("the Website").

"Event" means the function, special occasion or conference on the date agreed by the Parties.

"Force Majeure" means any earthquake, flood, fire, storm, natural disaster, act of God, war, power cut, terrorism, armed conflict, labour strike, lockout, boycott or other events beyond the reasonable control of the Business.

"Venue" is The Amaltaas Fort, Beside Hitman Cricket Ground, Peddamangalaram, Moinabad, Hyderabad, 501504.

"Business" is Plutocratic Holidays LLP.

1. No Cancellation After Booking:

1.1. Clients acknowledge and agree that no refund will be issued for cancellations made after the token amount has been paid.

2. Cancellation by the Business:

2.1. The business reserves the right to cancel an event if:

2.2.1 The venue must be closed due to force majeure.

2.2.2 The client is in arrears with any payment due to the business.

2.2.3 The business has reasonable grounds to believe that the client may not pay the balance of the fee by the due date, and the client has not satisfactorily explained the situation.

2.2.4 Before the client has paid the balance of the fee, the business discovers that the client has deliberately concealed information or given incorrect information about the event, where it would have been reasonably foreseeable that the business would not have accepted the booking.

2.2.5 The business has reasonable grounds to believe that the behavior of the client or the guests at the event is likely to result in damage and/or injury to people.

3. Refund Process:

3.1. Refunds, if applicable, will be processed within a reasonable time frame after notification of cancellation.

4. Refund Policy:

4.1 In cases, where the venue must be closed due to force majeure, the business will refund the entire amount paid by the client in a reasonable time frame.

4.2 In any other case, the business is not liable to refund any amount to the client.

5. Client Responsibility:

5.1. Clients are encouraged to secure appropriate insurance coverage to mitigate the impact of cancellations.

5.2. Clients are responsible for understanding and adhering to the terms of this cancellation policy.

6. Contact Information:

6.1. For any inquiries or concerns regarding this Cancellation Policy, please contact us at +91-9866280520 or email us on plutocraticholidays@outlook.com

This Policy is subject to change, and clients are encouraged to review it periodically for updates.